UNITED STATES FEDERAL DISTRICT COURT EASTERN DISTRICT OF MICHIGAN

RAE LINN PEIFFER Plaintiff,	Case No.: Hon.
v.	
CBM SERVICES, INC. Defendant.	

COMPLAINT AND JURY DEMAND

JURISDICTION

- 1. Jurisdiction of this Court arises pursuant to 15 U.S.C. § 1692k(d).
- 2. This action arises out of Defendants' violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 et seq. ("FDCPA").
- Venue is proper because the acts and transactions occurred in Clinton County,
 Michigan ("here"), Plaintiff resides here, and Defendant transacts business here.

PARTIES

- 4. Plaintiff Rae Linn Peiffer is a natural person who at all relevant times resided in Clinton County, State of Michigan, and is a "consumer" as that term is defined by 15 U.S.C. § 1692a(3).
- 5. Defendant CBM Credit Services (hereinafter "Defendant") is a "debt collector" as that term is defined by 15 U.S.C. § 1692a(6).

FACTUAL ALLEGATIONS

6. On information and belief, Plaintiff allegedly incurred a financial obligation that was primarily for personal, family or household purposes based upon a debt for

- medical services provided to her that allegedly went into default and is therefore a "debt" as that term is defined by 15 U.S.C. § 1692a(5).
- 7. Plaintiff's alleged debt was consigned, placed or otherwise transferred to defendant for collection from plaintiff.
- 8. Plaintiff paid the bill for medical services prior to her next appointment with the same medical services provider, by that time, however, defendant had been transferred the debt.
- 9. Defendant made calls and sent letters to plaintiff to collect the debt in the last year and after plaintiff had already paid the original creditor.
- 10. Plaintiff, upon receipt of calls or letters, informed defendant that the debt had already been paid to the original creditor.
- 11. Despite plaintiff's representations, Defendant still continued to attempt to collect the debt that had been paid.
- 12. Plaintiff, worried about damage to her credit, reluctantly paid some of the debt to defendant to stop the phone calls that were incessant.
- 13. Defendant reported the debt to at least one credit reporting agency.
- 14. Plaintiff called the original creditor and told them that defendant was continuing to collect the debt that had already been paid.
- 15. The medical provider told plaintiff that it could not contact defendant for some mysterious reason.
- 16. Defendant finally relented and refunded monies to plaintiff.
- 17. Plaintiff was not personally liable for the debt that defendant asserted was owed.

CAUSES OF ACTION COUNT I.

VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT 15 U.S.C. § 1692 et seq.

- 18. Plaintiff incorporates by reference all paragraphs of this Complaint as though fully stated herein.
- 19. The foregoing acts and omissions of each and every Defendant constitute numerous and multiple violations of the FDCPA including, but not limited to, each and every one of the above-cited provisions of the FDCPA, 15 U.S.C. § 1692 et seq.
- 20. Defendant violated 15 U.S.C. § 1692e(10) because it made a false representation or used deceptive means to collect or attempt to collect a debt by furnishing false information about plaintiff to a credit bureau.
- 21. Defendant violated 15 U.S.C. § 1692e(10) because it made a false representation or used deceptive means to collect or attempt to collect a debt by representing to plaintiff that she still owed and was personally liable on the debt even though it had already been paid in full.
- 22. As a result of the act, Plaintiff suffered credit damage and humiliation and indignation.
- 23. As a result of each and every Defendant's violations of the FDCPA, Plaintiff is entitled to actual damages, statutory damages in an amount up to \$1,000.00 pursuant to 15 U.S.C. § 1692k(a)(2)(A); and, reasonable attorney's fees and costs pursuant to 15 U.S.C. § 1692k(a)(3) from each and every Defendant herein.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff prays that judgment be entered against Defendant.

TRIAL BY JURY

24. Plaintiff is entitled to and hereby respectfully demands a trial by jury.

COUNT I VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT 15 U.S.C. § 1692 et seq.

- for an award of actual damages pursuant to 15 U.S.C. § 1692k(a)(2)(A);
- for an award of statutory damages of \$1,000.00 pursuant to 15 U.S.C.
 \$1692k(a)(2)(A) against Defendant and for Plaintiff;
- for an award of costs of litigation and reasonable attorney's fees pursuant to 15
 U.S.C. § 1692k(a)(3) against each and every Defendant and for Plaintiff;
- for such other and further relief as may be just and proper.

Respectfully submitted,

Dated: October 23, 2014 /s/ Andrew L. Campbell

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Attorney for Plaintiff